

Private U.S. Assistance in Costa Rica

Report - 2008

EMBASSY COPY

U.S. FOUNDATIONS AND ORGANIZATIONS

1. AMCHAM (COSTARRICENSE NORTHAMERICAN COMMERCE CHAMBER):

- Nineteen companies participated in the 2006 Contribution to the Community Awards with projects whose collective worth is over one million dollars in the environmental, educational and social areas.
- Contact information
Lynda Solar: lsolar@amcham.co.cr

2. AMIGOS DE LAS AMERICAS:

- **COMMUNITY SERVICE:** Builds partnerships to empower young leaders, advance community development and strengthen multicultural understanding in the Americas. High school and college age Volunteers live with host families and work with local community members on a wide array of service projects for 6 to 8 weeks. Programs include:

Health and environmental education

Small scale construction projects

Life skills /creative expression

Youth leadership development

La Casa de la Juventud and El Ministerio de Educación are programs partners.

Contact information at: <http://www.amigoslink.org>, to learn more about the Correspondent Volunteer Program. Phone: 1-800-231-7796

Director of Latin American Programs: Kristin Kaper kkaper@amigoslink.org

5618 Star Lane Houston, TX 77057 Phone: (713) 782-5290 ext. 113 or

Fax: (713) 782-9267

3. ASOCIACION EMPRESARIAL PARA EL DESARROLLO (AED)

AED fosters a private public coalition comprised of companies, institutions, non-governmental organizations and individuals facing the challenge of improving the capacity of communities to educate their generations of children and youth.

- **Improving Infrastructure and Technology:**
Developing projects for improving the physical and technological institutional infrastructure in order to facilitate handicap access and promote the use of technological tools specially designed for the needs of the educational system.
- **Critical Thinking:**
Fostering projects using innovative methodologies for promoting students' development and strengthening their inherent capacities for thinking, reflecting and discussing.
- **Employability:**
Fostering projects that generate education/action spaces geared to the personal development and social progress of community children and adolescents, and that in turn promote a transfer of capacities, skills and abilities for obtaining competitive jobs in the labor market and guaranteeing competent job performance.

Total number of projects carried out in partnerships with NGOs: 11

Total number of partner organizations: 8

Contact information

Olga Sauma olgasauma@aedcr.com; aed@aedcr.com

Directora de Comunicación y Mercadeo

Asociación Empresarial para el Desarrollo

Teléfono 2231-2081

Directora: Alicia Fournier aliciafournier@aedcr.com

4. CONSERVING THE OSA:

The Osa campaign is a public-private international partnership of four institutions. The following partners are US-based:

- **CONSERVATION INTERNATIONAL (CI):** A US-based international non-profit environmental organization.
- **COSTA RICA-USA FOUNDATION (CRUSA):** Funded with US government monies from the Agency for International Development (USAID), CRUSA is a private, non-profit organization to promote ties between the two countries (AMIGOS DE COSTA RICA is the CRUSA organization in the USA). More information at: www.cr-usa.org

- **NATURE CONSERVANCY (TNC):** An international, non-profit membership organization whose mission is to protect plants, animals, and natural communities.
- Contact information at: www.osacampaign.org or info@osacampaign.org

PO Box 1628-1000
San Jose, Costa Rica

Ana Jara, Encargada De Relac. Pub. ajara@osacampaign.org

Phone: (506) 2234-3360 or Fax: (506) 2280-2137

Amigos of Costa Rica
1776 I Street, NW, Suite 900
Washington, DC 20006
Phone: (202) 756-4871 or Fax: (202) 756-1301

5. COSTA RICA-USA FOUNDATION (CRUSA):

- **CRUSA** is funded with US government monies from the Agency for International Development (USAID), and is a private, non-profit organization, dedicated to promoting ties between the two countries (AMIGOS DE COSTA RICA is the CRUSA organization in the USA).
- **EDUCATION:** CRUSA has funded numerous projects related to education, intended to help develop the cognitive and social skills of children through information technology, creativity, critical thinking, and teaching and learning English as a second language.
- **5 SCHOOLS TO RECEIVE DONATIONS:** For FY 2007 CRUSA will donate to the Asociación Empresarios Juveniles (AEJ), the Escuela Agrícola Regional de Trópico Húmedo (EARTH), the Fundación Omar Dengo (FOD), the Liga Internacional de Mujeres Pro Paz, and the University of Costa Rica (UCR).
- **IN TOTAL:** After 10 years, the organization has funded over 400 different projects.

Contact information at: <http://www.cr-usa.org/> and fcrusa@cr-usa.org

Fundación Costa Rica-Estados Unidos para la Cooperación, CR-USA
Ofi plaza del Este, Edificio B, 2do piso
Barrio Escalante, San José
Costa Rica

Phone: (506) 2283-0665 or Fax: (506) 2283-0981

6. CLUB ACTIVO 20-30 INTERNATIONAL OF SAN JOSE:

Non profit organization dedicated to the welfare projects for kids. The main fund raising project: TELETHON: it raises funds to equip the different areas of the Children's National Hospital; that will be hosted in the "Tower of Hope" both that are already working and needing modern equipments.

During 2008 we raised C 477 565.387,00 (Cuatrocientos setenta y siete millones quinientos sesenta y cinco mil trescientos ochenta y siete colones) for the Burn Unit.

For 2009 our goal is to raised 1 million dollars to equip the Trauma Unit of the Children's National Hospital We are members of the WOCO Foundation, www.wocofoundation.org which allows us to receive donations in U.S.A. that can be deduce 100% from USA's Taxes.

Other star projects:

- Magic sweet dream to accomplish last wishes to kid's in their terminal phase joint projects with Shriner's Hospitals

Contact information:

Jeffrey Chaves Acuña (506) 8819-2030

President

info@activo2030sanjose.org or sanjose@activo2030sanjose.org
www.activ02030sanjose.org

Licda Priscilla Salas Salguero

Directora Ejecutiva Teletón

Club Activo 20-30 San José

director@activo2030sanjose.org
www.activo2030sanjose.org

[Tel:\(506\) 2233-2030](tel:(506)2233-2030) Cel:(506)8854-2030

Fax: (506)2255-3955

7. DARE (DRUG AWARENESS RESISTANCE EDUCATION):

- **DRUG PREVENTION:** A youth drug prevention education program, DARE originated in the U.S. and has now spread throughout countries like Costa Rica and Mexico.

Contact information for DARE international at:

<http://www.dare.com/home/International/Default63f4.asp?N=International&M=9&S=0>

Ron Lard, ron.lard@dare.com
Office: 540.663.4160
Fax: 540.644.0024

8. GLOBAL VOLUNTEERS:



GLOBAL VOLUNTEERS
www.globalvolunteers.org

Description

In 1984, Global Volunteers helped lay the foundation for what became known a decade later as "[volunteer vacations](#)." Our short-term volunteer service opportunities focused on providing "helping hands" to community development programs in host communities abroad.

Global Volunteers is a private, non-profit, non-sectarian, non-governmental organization engaging short-term volunteers on micro-economic and human development programs in close partnership with local people worldwide. Working at the invitation and under the direction of local leaders, volunteers help create a foundation for world peace through mutual international understanding. Our purpose is to maintain a [genuine, sustained service partnership](#) with the host community and provide volunteers a genuine opportunity to serve.

Today, as a non-governmental organization (NGO) in [special consultative status with the United Nations and UNICEF](#), Global Volunteers mobilizes some 200 service-learning teams year-around to work in more than 100 host communities worldwide, and has gained national and international recognition as a leader in this field.

From the beginning, Global Volunteers challenged traditional development models by honoring local problem solving, and engaging "average" people in local service delivery. As an apolitical, nonsectarian organization, Global Volunteers demonstrated how true "people-to-people" initiatives in "micro-economic and human development" can succeed.

We choose our host partners thoughtfully, and prepared our volunteers carefully. We request projects that could be directed by local leaders, evaluated frequently, and sustained over the long term. We slowly built a reliable process for nurturing partnerships and delivering assistance consistently year after year. Our early lessons helped propel an emerging American short-term volunteerism industry that distinguishes us today.

Status with UNITED NATIONS: We participate with United Nations agencies and programs to help meet the U.N. Millennium Development Goals, thereby ensuring the safety and development of children and ending hunger and poverty worldwide.

Status with UNICEF: Global Volunteers' relationship with UNICEF became official in 2008, and continues to mature. As a permanent function of the United Nations system, UNICEF's sustains community-level services to promote the health and well-being of children worldwide. Global Volunteers is committed to work with UNICEF as a voice for at-risk children and their families in the host communities we serve, and to obtain valuable UNICEF support for our development partners worldwide.

In Costa Rica we host 20 service programs a year, and this program has been active for the past 15 years. Each volunteer donates at least 80 hours of service per program and contributes project money that the host community matches. Even though Global Volunteers has contributed significant amounts of project funds over the past 15 years including community centers, we measure our accomplishments and contributions to the Millennium Development Goals and the number of significant lifetime friendships developed around the world.

Contact Information in the USA:

www.globalvolunteers.org
email@globalvolunteers.org
375 East Little Canada Rd St. Paul,
MN 55117-1627
Phone: (800) 487-1074 or Fax: (651) 482-0915

Contact Information Costa Rica:

Master Nia Salas G., Country Manager, Global Volunteers, Costa Rica
Nsalas@globalvolunteers.com
Phones: 506. 2234. 9550 (San Jose) and mobile 506.8307.1138.

On Facebook:

<http://www.facebook.com/pages/Global-Volunteers/62093334679>

Costa Rica Service Program:

<http://www.globalvolunteers.org/costarica/default.asp>

9. HABITAT FOR HUMANITY:

HOUSING: Habitat for Humanity is a nonprofit ecumenical organization dedicated to eliminating substandard housing and homelessness worldwide and to making adequate, affordable shelter a matter of conscience and action.

- Habitat's goal is to eliminate substandard housing and homelessness worldwide and make adequate, affordable housing available. In May 2006, 180 houses were built in San Carlos, Cartago, San Ramón, Sarapiquí, Punta Islita y Lagunilla en Guanacaste y Rey Curré zona indígena.
- Contact information at : <http://www.habitatcostarica.org>

Vivian Burban, Encargada De Comunicaciones
comunicaciones@habitatcostarica.org

Lorena Soto lsoto@habitatcostarica.com

Phone/Fax –San Jose National Office
(011-506) 296-3436
(011-506) 296-3432
(011-506) 296-3430

10. HAPPY FACES FOUNDATION

Each one of the police departments in Costa Rica, have a social worker, their job is to find out about the needs of the people and thru social projects make a stronger relationship between the people and the police. A GREAT PROJECT TO PREVENT CRIME.

Together with the police department of Curridabat, we visited a very poor area call Valle del Sol, where we had the chance to talk with children and their parents about their needs and hopes. We also gave them some donations (food, clothes, and school supplies) and spend a great time with all of them.

We also visited two Indian communities with the police in the Talamanca Mountains. After walking thru jungle, crossing rivers we reach the Talamanca Mountains, where we had a very warm welcome. We deliver donations and a team of doctors also visited the Indian communities.

Contact infomation: Fernando Sola info@happyfaces.us (904) 742-5268

<http://www.happyfacesfoundation.org/>

11. LIONS CLUB INTERNATIONAL:

- **EYE CARE PROGRAM:** In February 2006, 11 U.S. doctors visited Costa Rica for one week as part of the Lions Club “Lions of Sight” program. During the visit these doctors saw up to 400 low income patients per day, gave out about 1,500 pairs of eyeglasses, and performed cataract operations. The doctors paid all of their own expenses.
- **DENTAL PROGRAM:** The Club helps collect donations for the University of Iowa Dental Program (see page 13).
- Contact information at: <http://www.lionsclubs.org>

Club de Leones: Coronado (506) 2229-5115
President of the Lions Club San Jose, CR: Luis Alfaro Moya,
(506) 8396-8459 alfaro57enrique@yahoo.com

12. NATIONAL CRISTINA FOUNDATION (GSA FOR OPPORTUNITY):

- **COMPUTERS:** The foundation donated approximately 220 CPU's, 220 monitors, and 10 printers, speakers, cords, keyboards and mice. It renovated an old hotel in Limon and turned it into a computer center, where computer and technology training is now available.
Contact information at: <http://www.cristina.org/>

Charles Moore, Director
Opportunity Access
219 Woodward Rd.
Media, PA 19063
(610) 565-6249

Heather Burns Knierim, MSW
VP of Programs
National Cristina Foundation
500 W. Putnam Ave.
Greenwich, CT 06830
Main phone: (203) 863-9100
Fax: (203) 863-9230

Flora Nieto De Castillo, NCF Contact In CR 2225-2615, 8371-6851 cell
misifus@racsacosta.cr; ncf@cristina.org

13. PARTNERS OF THE AMERICAS:

Partners of the Americas is a private-voluntary organization which links U.S. states with countries in Latin America to recruit volunteers and carry out joint projects.

- **DISASTER RELIEF**
- **HEALTH SERVICES:** Children's rehabilitation centers, paramedic and firefighter training.
- **EDUCATIONAL DEVELOPMENT PROGRAMS:** Education and literacy, culture, and travel grants (Teacher in Residence Program—30 day exchange program).
- **POLICY:** Trains individuals to properly monitor elections, with an emphasis on public diplomacy, as well as hosting deliberative forums on policy.
- **AMERICAN FELLOWS PROGRAM:** This program is sponsored by Partners of the Americas and is an exchange of outstanding civil servants to promote mutual understanding and excellence among governments of the Western Hemisphere. Furthermore, an American Business Fellows Program has recently been introduced. This program is focused on economic and business development and understanding among governments in the Western Hemisphere.

Contact information for the program: Cecilia Otero, Director
American Fellows Program
cotero@partners.net
(202) 637-6228

- Contact information at: www.partners.net or poacostarica@yahoo.com

Ramiro Crawford represents the Central America chapter
Phone/Fax: (506) 2253-2912

14. RONALD MCDONALD CHILDREN'S FOUNDATION (COSTA RICA):

- **YEARLY CHARITY GOLF TOURNAMENT:** This benefit is sponsored by the Ronald McDonald Children's Foundation; donations are made in increments of \$1,000.
- **MEDICAL DONATIONS:** First Tower of Laparoscopia of the General Surgery Service of the National Children's Hospital. This equipment is totally digital \$115,000
The Play and Learning Ronald McDonald Room in the Pediatric Service of the "Max Peralta Hospital" \$60,000
- The charity has five years of presence in Costa Rica. During this time, the great support of sponsors and friends has allowed us to grant more than \$550,000, in specific projects related to health and education benefiting more than 315,000 children and their families each year.

Contact information

Vanessa Ramirez – vanessa.ramirez@cr.mcd.com McDonald's Corp
2257-1112

15. ROTARY INTERNATIONAL:

Rotary is a worldwide organization of more than 1.2 million business, professional, and community leaders. Members of Rotary clubs, known as Rotarians, provide humanitarian service, encourage high ethical standards in all vocations, and help build goodwill and peace in the world.

In Costa Rica there are around 50 chapters and they on:

- Programs to protect the environment. Educational programs to protect the water in rural schools.
 - Contribute with material for schools when they are affected by flooding.
 - Promote programs to help homeless in conjunction with JAPDEVA, church and local government. They plan to build a shelter to support this group of people.
- Contact information at: <http://www.rotary.org/> or <http://www.rotariosj.org/> or email at info@rotariosj.org
President: Thomas Ghormley/ Sigurd Hempel
San Jose: Phone: (506) 2222-0993 or Fax: (506) 2222-1021

16. SISTER CITIES INTERNATIONAL: Quepos – Ft. Lauderdale, FL.

- **Sister Cities International** is a non-profit citizen diplomacy network seeking stronger economic and cultural ties at the municipal level. It includes a two-way system of communication and should mutually benefit partnering communities.
- **La Mansion Inn:** Owner, Harry Bodaan, is an active contributor and the Chairman of Sister Cities International Quepos.
- **Chamber Of Commerce & Grupo Manuel Antonio:** Currently seeking qualified volunteers from these two sides to integrate SCI into the already existing structures and committees.
- **SCI Education Committee (school projects):** Provides area schools with supplies they cannot afford and seeks reciprocal relationships with Ft. Lauderdale.
- **SCI Law Enforcement Committee:** Provides the local police departments with supplies they otherwise cannot afford. They are seeking volunteers within the respective police departments to liaison with their counterparts in the Ft. Lauderdale police department and members of the DEA. This also includes firefighter training.

- **SCI Media and Chamber/GMA Liaison Committee:** This committee's objective is to get the word out to the local populations in Quepos and Ft. Lauderdale about what the various committees of Sister Cities are doing and find local support for the programs.
- **SCI Humane Society Committee:** Helps veterinarians fund an ongoing spaying and neutering campaign.
- **SCI Sports Committee:** Plans and sponsors sporting events with Ft. Lauderdale.
- **SCI Entertainment Committee:** Plans entertainment events and exchanges with Ft. Lauderdale.
- **SCI Tourism Projects Committee:** Seeks to increase the number of visitors to the Manuel Antonio area, using a Ft. Lauderdale travel agent/wholesaler (Tico Travel) to sponsor various promotional events.
- **SCI Arts and Cultural Affairs Committee:** Organizes exhibits, internships, arts and cultural events with the Sister City and foreign embassies.
- **SCI Fundraising and Social Committee:** Seeks funds for the various SCI committees and plans social events throughout the year with the Sister City and the local community.
- **SCI Library Committee:** The Broward County Library will assist the Quepos library.
- **SCI Ecological and Environmental Committee:** Boy and Girl Scouts, i.e. Guías and Scouts de Costa Rica, work directly with the Sister City on clean-up and environmental programs, i.e. recycling and the wounded animal rescue center.
- **SCI Beach Safety Committee:** Links local lifeguards and beach staff with the Sister City lifeguard association.
- **SCI Host Committee:** The committee acts as the "welcome wagon" for visitors and assists visitors with an introduction to the area.

Contact information at: <http://www.sister-cities.org/>

Lauren McKim

Membership Assistant Sister Cities International

1301 Pennsylvania Ave. NW, Suite 850

Washington, D.C. 20004

Tel: (202)347.8630 ext. 4004

Fax: (202)393.6524

lmckim@sister-cities.org

17. SHRINERS CLUB OF COSTA RICA:

- **MEDICAL DONATION:** Donated medical services to a child burn victim, who was flown to the Shriners Hospital in Galveston, TX for surgery. One of their goals is to make intensive care treatment a possibility in Costa Rica.

Contact information at:

Shriners International Headquarters

2900 Rocky Point Dr.

Tampa, FL 33607

shrinepr@shrinenet.org

Karen Krystofinski kkrystofinski@shrinenet.org

Costa Rica: William Schiller (506) 8302-7031.

18. THE DAVID KITSON MEMORIAL LIBRARY:

- **LIBRARY:** A group of U.S. expatriates and other foreign residents funded and opened an American-style lending library in Bocas de Nosara in 1996 and another one in 2005. The libraries offer computer, typing, and G.E.D. classes and an intensive English language course.

Contact information at: <http://discoverypress.com/library/> or call the library in Nosara directly at 2682-0091 (Beverly Kitson-Director).

bkitson@racsac.co.cr

19. TOYS FOR TOTS (MARINE CORP):

- **TOY DONATIONS:** The Marine Corp collects donations worldwide for local children's centers.
- Contact information at: <http://www.toysfortots.org/>

To donate go to: <https://secure.entango.com/donate/qKemFPpqULB>

20. WHEEL FOR HUMANITY

Wheel for Humanity's mission is to provide increased self-sufficiency and mobility to people with disabilities throughout the world, without regard to political affiliation, religious belief or ethnic identity.

- In the last 10 years they had worked in Costa Rica with Club de Leones Aeropuerto to donate 2,600 wheelchairs including electric ones and a donation of 12 special wheelchairs to the Disabled Olympic Team.
- **WHEELCHAIRS:** In 2007 UCP Wheels donated wheelchairs - including wheelchairs for paraplegics, people with Cerebral Palsy, and specialized

children's wheelchairs - and ambulatory aid equipment (including walkers, crutches, canes, portable commodes) on two distributions:

January 2007: 158 wheelchairs 190 pieces of ambulatory aid equipment

July 2007: 378 wheelchairs, 419 pieces of ambulatory aid equipment

Wheels for Humanity 12750 Raymer Street, Unit 4

North Hollywood, CA 91605

Phone: 818.255.0100

Fax: 818.255.0233

info@wheelsforhumanity.org, drichard@wheelsforhumanity.org

In Costa Rica 430-4317 Ruth Fonseca Brenes (Presidenta)

Club de Leones Aeropuerto 2441-1464

Tony Sutra 2208-4600

21. WORLD VISION:

- **POVERTY:** World Vision's goal is to eradicate the problems that cause poverty and help children. World Vision operates worldwide.
- **PROGRAMS INCLUDE:**
 - **SPONSORSHIPS:** Financial support for children.
 - **AGRICULTURE:** Agricultural training, food donations and water supplies.
 - **HEALTH CARE:** Free immunizations, HIV/AIDS awareness, clinics.
 - **EDUCATION:** School fees, tutoring, repairs, teachers.
 - **ECONOMIC DEVELOPMENT:** Loans, business training, job skills, new markets for entrepreneurs.
 - **EMERGENCY AID:** Disaster relief and mitigation, first aid kits, shelter.
- **TRANSFORMATIONAL DEVELOPMENT:** Through communities, World Vision carries out numerous youth enhancement projects such as health care, agriculture production, water projects, education, micro-enterprise development, advocacy and numerous other programs.
- **SOCIAL CONDUCT FORUMS:** In Alajuela, the organization sponsored a forum that taught social values such as respect, tolerance, honor, and solidarity to youth.
- **POTENTIAL WITHOUT LIMITS:** Initiated by Microsoft Corporation and with the help of World Vision, 400 students in the San Carlos and Alajuela region will receive new computer labs.
- **HOPE NETWORK:** in conjunction with social welfare organizations, that seeks an improvement in the quality of life of children who live in shelters in **Costa Rica's Central Plateau.**
Children who have been victims of abuse, abandonment or a terminal disease can see their wishes and dreams come true through the help that

hundreds of donors give through World Vision for programs in education, vocational orientation and basic and psychological **care**.

A sponsor of the Hope Network is contributing to children's right to live with health, security and strength, and above all, can be certain that he/she is helping a human life to develop and move forward.

How is your money invested?

The contributions of those who sponsor the **Hope Network** become an extension of the programs carried out at the **various shelters**. However, the contribution is distributed into strategic areas that benefit the young ones in:

- **Psychological support**
- **Health**
- **Education and vocational training**
- **Recreation**
- **Basic care**
- Contact information at: <http://www.visionmundial.com/> and <http://www.worldvision.org>

Latin America and Caribbean:
Apartado 133-2300-Curridabat
2300 Curridabat
San Jose, Costa Rica
Web: www.visionmundial.org

Alejandro Guevara, Director de Mercadeo, alejandroguevara@wvi.org
Phone: (506) 2283-4050 or Fax: (506) 2283-4051

22. WORLD TEACH:

- **EDUCATION:** World Teach has a contract with the Ministry of Public Education (MEP) to send volunteers to teach in rural elementary schools in Costa Rica. MEP contact is Anabelle Venegas. Another project works with the MEP's Telesecundaria division. Small high schools in rural areas are taught special subjects by videotape from Mexico. A primary goal is to teach English and provide everyday exposure to the students.
- Contact information at:
http://www.worldteach.org/programs/costa_rica_year/program_profile.html
or information@worldteach.org

World Teach
c/o Center for International Development

Harvard University
79 John F. Kennedy St.
Cambridge, MA 02138

Phone: 1-800-4-TEACH-0 (483-2240) or Fax: (617) 495-1599

Katie Fraumann (617) 364-6222 or katiefraumann@yahoo.com

SCHOOL AND CHURCH GROUPS

23. CATIE(Centro Agronómico Tropical de Investigación y Enseñanza)

To contribute to rural poverty reduction by promoting competitive and sustainable agriculture and natural resource management, through higher education, research and technical cooperation.

- The institution has an International Student Fair for the last 20 years. The fund they get is distributed among different kind of institutions (schools, high schools, municipal band, social and sports associations, church and the Clinic to relief Pain) in Turrialba.

Contact information

Cris Soto, csoto@catie.ac.cr
Unidad de Comunicación, CATIE
Tel: +506 2558-2643
Fax: +506 2558-2058
www.catie.ac.cr

24. EARTH / WHOLE PLANET FOUNDATION

Collaborations in Costa Rica with EARTH University and with Women Entrepreneurs in Limon Province

- Business Development – For the past three years, WFM has provided funding and technical support for Earth University to support the following projects:
 - a. Work on developing various EARTH brand products and licensing the brand when appropriate.
 - b. Serve as advisor to the graduates in the Venture Capital program.
 - c. Serve as liaisons with WFM with regard to WFM's purchase of products from EARTH.

The Business Development component of Whole Foods Market's collaboration with EARTH has been very successful in the last year. Earth Bananas are now sold in 10 of Whole Foods Market's operating regions. In addition, WFM is also

selling EARTH mangos from the new La Flor campus [northern pacific side of Costa Rica] and pineapples from the main campus.

- **Whole Planet Foundation** – The Whole Planet Foundation financed and operationalized a Costa Rican branch of Grameen Bank headed by Professor Muhammad Yunus (a 2006 Nobel Laureate) to establish a Build, Operate, Transfer (BOT) initiative in the Limon Province to help the women there establish home-based businesses in and near communities where Whole Foods Market is sourcing products. One of the reasons Whole Foods Market decided to collaborate with EARTH and to base our microlending programs in this region is because this area is more economically depressed than other regions in Costa Rica. Whole Planet Foundation has invested \$1,481,000 towards our micro-lending program in Costa Rica, implemented by our partner in the region, Grameen Costa Rica. Operations began in April 2006, and, in a little over a year, almost 2,000 women have created home-based micro-businesses ranging from small scale animal husbandry, sewing, selling products in the market, establishing small local stores, and starting small scale agricultural plots.

Contact information:

Jose Zaglul jzaglul@earth.ac.cr

Steve Wanta, steve.wanta@wholeplanetfoundation.org

Donnell Ocker, Donnell.Ocker@wholeplanetfoundation.org

25. MIT (MASSACHUSETTS INSTITUTE OF TECHNOLOGY):

- **COMPUTERS:** Designed \$100 laptops to be donated to schools around the world. Distribution of the computers is set for the end of 2006. This is funded under the organization “One Laptop per Child.” The Omar Dengo Foundation of Costa Rica participates in this program.
- More information at: <http://www.telecentre.org/en-tc/taxonomy/term/575>

26. PURA VIDA MISSIONS

- Its mission trips are designed to be a cross-cultural adventure. They provide the team with training materials to equip them for the trip. When they arrive they concentrate on equipping, encouraging and empowering your team to do ministry in Costa Rica and at home. They emphasize teamwork so that the team will return home stronger than ever before.
- Pura Vida (Pure Life) Missions is 501c3 Corporation primarily providing short term mission work in San Ramon, Costa Rica. This organization will also have an impact on the lives of adults and students in the United States through the mission work that is accomplished.
- It is a non-profit, Christian organization that brings short-term missionary groups to Costa Rica to do mission work with the poor families and children

in the San Ramon area. This year we will be bringing in over 350 young students and adults into Costa Rica.

- Pura Vida Missions plans to raise the finances needed through private donations and grants. The first fundraiser will be a reception for friends and family members of the Leadership and Advisory Team in October 2004. We plan to begin a grass roots internet fundraising campaign.

Contact information:

Lisa Sorensen Missions Coordinator pvmsecretary@mac.com

Pura Vida Missions, Inc.
536 Drifwood Road
North Palm Beach, FL 33408
561.352.6095
www.puravidamissions.com

U.S. COMPANIES

1. BAXTER

- Baxter Best Citizen, Donations of healthcare products, scholarships for employees' kids, Baxter Foundation Special Needs, Handicapped, Aid to Hospitals and Schools, Employee Volunteer Program-- commitment to reach 156,000 hours for 75th anniversary.
- The Baxter International Foundation is the philanthropic arm of Baxter International Inc. Like Baxter, the foundation supports the development of more accessible and affordable healthcare.
- Through its grant program, The Baxter International Foundation funds initiatives that improve the access, quality and cost-effectiveness of healthcare. The foundation also works to increase the availability, commitment and skills of healthcare providers.

Contact information:

Alicia González, 2590-1261, alicia_gonzalez@baxter.com

2. BRIDGESTONE:

- **ENVIRONMENT:** Established numerous recycling programs, as well as made sustainability a major goal. Programs include air, water and soil conservation.
- 2002-2007: "Lucha contra El Dengue" campaign in coordination with Ministry of Health, all kind of tires are collected to about mosquitoes nests
- Campaign "Piensa antes de Conducir", security on the roads in conjunction with Federación Internacional de Automovilismo (FIA).
- Campaign "Use of Children Safety Chairs" in conjunction with Children Nacional Hospital.
- Donation of computers, school materials to schools around the company and also construction of Hydroponics gardens in marginal areas schools.
- Bridgestone employees participate as volunteers in different social responsibility events in the county.
- Contact information at: <http://bridgestone.com/>
Sylvia Alfaro, alfarosylvia@bfer.co.cr Dirección de calidad, 2209-7300
X7352

3. CITI GROUP (PART OF CITIBANK):

- **Banks in Action**

We have a commitment with our young generation and therefore each year we support the program Banks in Action, which is a business simulation program of the banking industry where students learn and practice how to manage a bank. Through this program we promote the banking career among the future generation. Thus far, over 5000 Costa Rican students have completed the program.

- **Citi Micro entrepreneurship Award**

For the first time, Citi in Costa Rica, in association with the Costa Rican micro credit non government organization ADRI, launched the Costa Rican Micro entrepreneurship Citi Award 2007. The main goal is to promote the role of micro credit to ameliorate poverty in the world, and to highlight the importance of micro entrepreneurs in the Costa Rican economy.

This program will emphasize contributions and achievements of Costa Rican micro entrepreneurs from different sectors who have shown best practices in the small business areas and have positively impacted their life conditions.

The Award's Organizing Committee is composed by volunteer members of ADRI, the Costa Rican Ministry of Economy, INCAE Business School, and volunteers from Citi in Costa Rica. Our support to this initiative is part of our social responsibility philosophy for Costa Rica and the world. We are convinced that micro credit is a key element in our economy, and we are proud to celebrate this program for the first time in Costa Rica. It is an important step in recognizing those micro entrepreneurs who have done an excellent job for their small businesses, their families and the country.

- **Habitat for Humanity**

As a leader within the banking industry, we feel it is our obligation to be a part of programs that initiate corporate social responsibility and to encourage volunteer work throughout our work force. Through Habitat for Humanity, families are given what they've always dreamed of: a safe, stable home to live in and a place to raise their children.

The Citi Foundation gives funds each year to help Habitat for Humanity make these dreams a reality and employees volunteer by rolling up their sleeves and helping to build homes for families.

- **Learning for the future Generation**

The mission of the ADA program is to prevent children from dropping out at the elementary level and to strengthen early literacy. Through teacher training, parent involvement and volunteerism, this program has been widely successful. With the help of the Citi Foundation and volunteers from Citi in Costa Rica, 150 children benefit from ADA each year. The total number of Citi volunteers is 12 and they have contributed with more than 60 hours towards this effort since 2006.

With activities like “Tutor for a Day” where volunteers work with low-income children at neighborhood schools, students are learning the value of reading and are exposed to role models who motivate them to work harder, read more and stay in school.

- **Rainforest Alliance Agrotourism**

Thanks to a grant from the Citi Foundation, owners of small and medium hotels and farms working toward sustainable tourism practices or agrotourism, receive support from Citi Costa Rica and the conservation organization Rainforest Alliance. The donation enables 740 employees of small and medium hotels to participate in workshops to learn sustainable tourism practices.

The workshops have covered topics such as financial education, business management, and sustainability practices, ensuring that these businesses can thrive while at the same time preserving Costa Rica’s unique environmental resources.

- Contact information at:

Lisandra Chaves Public Affairs Officer lisandra.chaves@citi.com
Plaza Roble, Edificio El Patio 4to. Piso
Phone: (506) 2201-0808 or Fax: (506) 2201-8056

4. **CISCO SYSTEMS:**

- **EDUCATION:** The *Nobel Program* and the *Cisco Networking Academy Program* focus on global education.
- **ENVIRONMENT:** Numerous recycling programs, minimizing the environmental impact of waste and the management of energy use.
- **CISCO SYSTEMS FOUNDATION:** This foundation has laid the groundwork for long-term, focused philanthropic efforts, and they have established 20 executive-sponsored Civic Councils to ensure volunteer projects, award regional grants and develop strategic projects.

Contact information at:

Cisco Systems Costa Rica

Cisco Systems Costa Rica
Centro Corporativo Plaza Roble
Edificio Los Balcones, Primer Nivel
San Jose, Costa Rica
Tel: (506) 2201 36 00

Rebecca Ramirez, rebramir@cisco.com 2201-3600

5. COCA-COLA (FOUNDATION):

- **Apúntate a Jugar:**

“Sign to play” Is a program of The Coca-Cola Company that seeks to encourage physical activity in children during their early years of schooling. The program is supported by the Ministry of Education and has the technical support of the School of Sport Sciences of the National University of Costa Rica.

The program has four components:

1. Donation of materials that encourage physical activity to schools.
2. Production of the “Apúntate a jugar” Handbook for teachers and adults.
3. Routine training of teachers responsible for encouraging and monitoring physical activity in school children.
4. Usage of physical space in schools to stimulate movement, optimism and leadership.

60 schools have been benefited to day with this program which has reached over 60 thousand students and over 200 teachers.

- **Vigilantes del Agua:**

“Water Vigilants” is promoted by the AyA in collaboration with the Coca-Cola Company. The program consists of three phases: a) identification of opportunities for saving water in the beneficiary schools, b) development of a group of students who will be the “water vigilants”, and c) adequacy of the school facilities to maximize water usage.

During 2008, the program graduated 1020 "water vigilants" in schools throughout the country and managed to reduce the water consumption in some of the institutions by nearly 50% achieving annual savings of more than 15 million liters of water.

- **Disasters Relieve:**

The Coca-Cola Company has a relieve platform to assist victims during natural disasters with house and schools reconstruction, among other things.

This year the company and its employees collaborated with the Foundation “Un techo para mi país” in the construction of temporary housing for victims of the Cinchona earthquake occurred on January 8th.

- Contact information at:

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Public Affairs- Central America and Dominican Republic
Apartado 2749-1000
San Jose, Costa Rica

Phone: (506) 2299-3450 or Fax: (506) 2299-3518 or Email:
olreyes@la.ko.com

6. CHIQUITA:

- **Project Fundacion Naturaleza y Comunidad:** A Chiquita farm in Costa Rica is now also an eco-tourism destination. The *Nogal Reserve*, a protected area of rainforest, has been officially designated a private wildlife refuge by the Costa Rican government. The reserve includes a visitors' center, an environmental education classroom, botanical garden and an "education path" that explains banana cultivation techniques. Chiquita partnered with *Rainforest Alliance*, *Supermercados MIGROS* and *GTZ-Agencia de Cooperacion Alemana* to complete this project. A nearby house provides facilities for students and scientists and the project have created new research opportunities.
- *Creative Hands* is a program that was started by the Nogal community and sells handcrafts in the reserve and in 2008 there are five more of these micro enterprises.

The main objectives of this Project are:

- To protect biodiversity for a long term period
- To promote environmental education
- To generate opportunities for additional income
- To promote community participation
- To be a cooperation model

Contact information at: <http://chiquita.com/> or www.ra.org/ (*Rainforest Alliance*)

Irene Sandoval isandoval@chiquita.com Phone: 2204-2114, 2204-2000
Leslie Ragde Sánchez Talavera, lsanchez@chiquita.com

7. DEL ORO

- They work closely with AMCHAM to donate security fences for bridges in the surrounded communities.
- They give courses to prevent natural disasters in conjunction with Comision Nacional de Emergencias.
- Got a ambulance for the community and medical equipment.

Contact information: Flora Gutiérrez delorooa@racsa.co.cr Tel (506) 677-7103
Fax (506) 677-7102 Email – sales@delorocr.com

8. DOLE / STANDARD FRUIT CO.

- Production chain from planting to export, including worker and his whole family. Not only thru employment, but have philanthropic projects too. They promote and develop within the Company's farms, in the Atlantic, preventative programs that strengthen the growth of our communities and their residents, seeking for a better quality of life according to each zone conditions.
- This program is developed through educational partners to educate the beneficiaries on a variety of topics. Beneficiaries are around 16,000 youth and children in surrounding communities of Standard Fruit Costa Rica
- **MARRIAGE FOR A LIFETIME PROGRAM:** This program unites six different couples every four months in a course which allows them to reaffirm their relations and motivates them to continue with their life project. In 2004, two groups graduated, 2005 nine groups graduated, 2006 eleven groups graduated and by 2007 nine new groups are programmed for graduation.
- **COMMUNITY SAFETY PROGRAM IN THE EMPLOYEE RESIDENTIAL DISTRICT:** The objective of this project is to generate a preventive culture in the communities based on solidarity, community organization and optimum communication with the local police, for the purpose of raising the feeling of safety of the public by reducing crime rates. This program by 2006 has graduated twenty Communities with 18147 participants.
- **THE PREVENTION OF SEXUAL ABUSE AND INTRA-FAMILY VIOLENCE:** The objective of this program is to raise the awareness of the public concerning the problem caused by intra-family aggression, sexual abuse of girls, boys and teenagers, and also to try to identify the cases of intra-family violence or sexual abuse that occur within the schools and communities to provide effective aide to the victims. This program covered 43 learning centers; with 13760 participants accumulate from 2004 through 2006. By 2007 are programmed 64 learning centers.
- **DRUG PREVENTION PROGRAM:** This program seeks to strengthen the abilities and skills of children so that they can resist the pressure to use and abuse alcohol, tobacco and other drugs. This plan which 651 children of our collaborators graduated by the end of 2006. By 2007 16 groups are programmed for graduation, with 480 participants.
- **SOLIDARISTA HEALTH FAIRS:** This program takes health professionals to the farms to provide our collaborators, families and communities with medical examinations and specialist evaluations. The medical team is made up of specialists from different areas. Where benefited 7024 collaborators.
- **PACKING PLANT STAFF GENERAL EYE EXAMINATION:** This project offers our collaborators timely and preventive eye examinations by means of a mobile optical unit that travels to all the packing plants in the division to examine

each one of our collaborators. To date, the service has been provided to 386 collaborators; the coverage from 2005 is 980 collaborators tested and 286 of them wear glasses. By 2007 are programmed the second general eye examination coverage 1732 collaborators.

Contact information:

Marco Tulio Escobedo, mescobedo@la.dole.com
Carlos Mandujano, cmandujano@la.dole.com
2287-3350 cel. 8362-5519

9. GRAY & SONS JEWELERS:

- Gray & Sons continued to donate a minimum of \$1,000 per month through May 2007. They are currently talking with 2 children from Triangulo de Solidaridad to give them scholarships to bi-lingual private schools.

Contact information

Local: (305) 865-0999

Fax: (305) 865-9666

rich@grayandsons.com

<http://www.grayandsons.com/contactus>

10. GREEN EARTH COFFEE

Green Earth Coffee seeks to have a **sustainable impact** relationally, socially, ecologically and transformational. By educating, encouraging, strengthening and supporting coffee farmers, pickers, processors, roasters, and consumers, we seek to make the Earth a better place for us all.

- Green Earth Coffee supports the medical work of **Palmas de Mamre Foundation** along the Sarapiquí and San Juan Rivers where dozens of lives have been saved and many have received needed emergency **medical** and **dental work** in places where there is neither doctor nor dentist. Green Earth Coffee works close with coffee cooperatives and farmers to help them provide **preventative** and **curative medical assistance** to needy migratory coffee pickers of the **Guaymí tribe** who come by the hundreds to the famous Tarrazú coffee producing region.
- They have a community programs on market access, fair trade, and work with Indian reservations. They also have a partnership program with World Vision.

Contact information

E-mail: info@greenearthcoffee.net

Telephone: +506-257-3537

Fax: +506-255-0717

<http://www.greenearthcoffee.net/english/about.html>

11. HOSPIRA of COSTA RICA (ABBOT LABORATORIES):

- **MEDICAL SUPPLIES:** Donated ambulances in La Aurora.
- **KITCHEN SUPPLIES:** Donated kitchen equipment to Hogar Siembra.
- **SCHOOL:** Funded back-to-school program in the INVU Las Cañas School.
- **GIFTS:** Funded a Christmas party and gifts to children in Heredia.
- **TELETHON:** Sponsored a telethon that benefited various other projects.

Contact information

Ruben Velasco, ruben.velasco@hospira.com 209-5000

12. INTEL:

Intel Costa Rica Impact

Employment: 3,200 direct and 2,500 indirect

- **VOLUNTEERS:** During 2007 1.051 employees participated in at least one volunteer project. Last year we executed 66 different volunteer projects in the education, environmental, technology and quality of life fields. Some examples: planted 10,000 trees in association with ICE and AyA. Trained all the fifth graders of public schools of Belén on recycling, opened an Entrepreneur center in the Península de Osa.
- **EDUCATIONAL PROGRAMS:** Last year, 4.654 teachers were trained with our Program Intel Teach. Since the beginning of the program, in 2000, Intel has trained 18.500 teachers.
In 2007 Intel announced the donation of 900 Classmates PC, a laptop designed for kids, 30 schools will receive them 90 students from the University of Costa Rica and ITCR have Intel scholarships to improve their English.
Intel sponsors the 2 Intel Computer Clubhouses that we have in Costa Rica
- **ENVIRONMENT:** Our products are lead and halogen free
Treatment plant for waters Planted 10.000 trees
Save our planet training for kids in Belén, Guanacaste and Osa
Telecommuting, car pool and employee transportation to reduce the consumption of gasoline and reduce the environmental damage

- Contact information:

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Gerente Comunicaciones Externas, Intel Costa Rica

Tel: (506) 2298-8701

Pager: (506) 2283-2626

Fax: (506) 2298-6334

www.intel.com/costarica/costarica

13. **KRAFT FOODS**

Their continuing commitment to responsible corporate citizenship is one important way that they will build on that foundation of trust for years to come. They understand that responsibility is as essential to our long-term success as the brand names that millions of our consumers around the world know and enjoy each day.

Contact information

Sylvia Alvarado, sylvia.alvarado@kraftla.com 204-6008

14. **KIMBERLY CLARK (FOUNDATION):**

- **THE FOUNDATION:** This charitable arm of the company supports its employees and families, while employees contribute time and money in the local communities where they live and work. Kimberly Clark also has an employee charitable donation program called “Community Partner Grants Program” that distributes scholarships and funds various community projects and schools.
- **MEDSHARE INTERNATIONAL:** Kimberly Clark supports the mission of MedShare International, a U.S.-based non-profit corporation that distributes surplus U.S. hospital supplies and equipment to help improve medical care in developing countries. Kimberly Clark employs a regional medical coordinator to help distribute the donated goods.
- **UNICEF:** Kimberly Clark has partnered with UNICEF in the fight against HIV/AIDS.
- **WITHIN COSTA RICA:**
 - **Environmental Protection:** Kimberly Clark works with small businesses in micro-business and recycling.
 - **Social Project:** Through the *Huggies* program, Kimberly Clark helps children hospitalized with serious diseases.
 - **Education Programs:** *Jardines Plan* – for pre-school school children; *Kotex Education Plan* – for pre-adolescents to educate them on the body’s physical changes; and the *Talent Development Program* – to help young professionals find employment opportunities.

Contact information at:
Carolina Lizano carolina.lizano@kcc.com 2298-3143

15. LA MANSION INN

As part of our local community projects the La Mansion Inn serves as the local "watering hole" for several of the small city's police departments. It is here where our local departments have a chance to meet visiting foreign government, state and municipal employees and engage in friendly interaction with their brother and sister officers".

The LMI sponsors both professional and social programs. The LMI is working closely and on an on-going basis with Sister City Fort Lauderdale in raising funds and logistical support for our law and safety departments. In Costa Rica, the police departments are notoriously under-equipped and understaffed. It is part of the Mission Statement of the La Mansion Inn to support the local law enforcement agencies and we seek from the authorities to continuous financial support from San Jose and others. To-date we have raised substantial funds in order for us to buy equipment for the various departments and to assist the local police departments financially in order for them to do their jobs especially as related to local youth and tourists. The hotel also has a program with Boy Scouts in Quepos.

Contact information: www.lamansioninn.com lamansioninn@hotmail.com
Telf. 2777-3489 Fax 2777-0002

16. MICROSOFT CORPORATION (WORLDWIDE ALLIANCE FOR EDUCATION):

- **COMPUTER SOFTWARE:** 62 high schools and 20 regional centers will receive complete Microsoft 2003 and Windows XP programs that can be reproduced legally at any time for school use only. They were recognized by AMCHAM for their "Escuela Ciudadelas Unidas, San Felipe de Alajuelita" program furthering community ties, especially between the young and old.
- **TECHNOLOGY PROGRAM:** Microsoft, together with the InterAmerican Development Bank, is facilitating access to information technology and communication. It intends to increase social and economic development in the regions, especially science and technology. This program will be introduced throughout the Caribbean and Latin America. These programs are intended to produce increased investment in the areas as well as to promote information security.
- **PROGRAM FOR YOUTH DEVELOPMENT FOR INNOVATION AND SOCIAL SERVICE:** A recently-announced program by the InterAmerican Development Bank, which Microsoft will help sponsor.

- **POTENTIAL WITHOUT LIMITS:** This project was begun by Microsoft Corporation and with the help of World Vision, 400 students in the San Carlos and Alajuela region will receive new computer labs.

Contact information:

Patricia Leiva pleiva@microsoft.com

Vilma Villalobos, vilmavi@microsoft.com 2201-1100/ 2201-1122

17. PFIZER:

De-worming Program: CHAO LOMBRIZ (Good Bye Worm)

Chao Lombriz is originated in 2007, to harmonize and systemize the delivery of donated anti-parasitic medicines to vulnerable populations.

This Project pretends to benefit children at social risk that receive education in a public school or at any integrated assistance centre. Additionally, the benefit extends to the children's families, teachers and pets, through an educational program which includes communitarian plans that promote house hygiene, provides lectures, teaching material and educational activities in the classroom.

With the intervention of human and animal Pfizer healthcare professionals and with the aid of community teachers, the program strives to reach children with messages related to preventing diseases such as intestinal parasites or toxocariasis canis, transmitted from animals to humans.

Chao Lombriz also serves as a platform to consolidate and create corporate image, amongst public opinion and in Corporate Social Responsibility Forums. It's a project capable of generating corporate liaisons focused on conducting activities which imply money, consumables and man hours in benefit of the communities in which we operate.

The program began covering 3000 children in the region and 3 years later, in 2009, reached 12, 000 children. This alone benefits 12,000 families and at least 48,000 people considering that an average family in Central America and Dominican Republic is integrated by four members..

Environment Protection Project

Pfizer developed a vital campaign to generate an environmental protection culture based on three specific efforts:

- A recycling program (plastic, aluminum, paper and plastic) within the corporation and to be replicated at each colleagues home.*

Forming the habit of recycling in Pfizer is part of the campaign in favor of the planet. The program began with the creation of a logotype to identify the program as well as a communication pack of internal messages to involve all personnel in the Project. The recycling system is administered by a third party supplier in charge of collecting each week all recyclable material.

b. Energy saving

Energy saving is reflected in an important change made by Pfizer which substitutes traditional light bulbs with LED (Light Emitting Diode) and employs the use of fluorescent lamps to allow for electric energy saving. A total of 56 lamps were changed within the company, forty of which are LED and sixteen in hallways located in cubicles.

c. Reforestation; aimed to attaining a favorable change to the planet, and awareness on how to manage waste and recyclable materials.

The campaign's third factor was a reforestation campaign initiated in June 2008 consisting in planting 150 trees in the 3rd largest park in San José: Parque El Bosque in San Francisco de Dos Ríos. Pfizer Volunteers, a child brigade and the Municipality of San José were in charge of planting the trees. During the activity, 60 children appointed as super environmental heroes also carried out a symbolic destruction of an illegal confiscated cigarette batch, by throwing them to a machine that turned them into disposable material.

Annual Volunteering Project

2007: PASO AGRES. This small community, integrated by 250 families, is located between Orotina and Turrubares, and urgently required adequate facilities to build an EBAIS (Basic equipment of integrated health assistance facilities). If this facility was built, the Social Security Bureau would appoint a doctor to provide the health services to the community.

As a result, 60 Pfizer colleagues volunteered to visit Paso Agres and deliver the required medical centre as for health and happiness to humans and animals. A team integrated by physicians, veterinaries, pharmacists and volunteers visited Paso Agres and provided free consultation to children, adults and pets.

2008: Torito Community. In order to improve the quality of life of the Torito Community, a remote and underprivileged community, 85 Pfizer colleagues volunteered to visit Santa Cruz de Turrialba and carry out the following activities:

- ⇒ Inauguration of a Single teacher education classroom donated by Pfizer and built by the 2-month efforts of our volunteers
- ⇒ Free medical consultation to the entire community, de worming program and veterinary attention and de worming of pets and livestock

- ⇒ Recreational activities for children and reforestation program in the main local field. The classroom was painted and desks were restored. The teacher's house was also painted
- ⇒ Book donation to 4 schools of the Santa Cruz community, Donation of maps, school material and acrylic slates.

2009: The Annual Volunteering Project will be developed in Sabana Bonita located in Esparza where a group of volunteers from Pfizer will reach a remote and underprivileged community that urgently requires adequate facilities to build a clinic with the basic equipment of integrated health assistance facilities.

Spiral Plan to implement the WHO Framework Convention on Tobacco Control

In 2008 Pfizer establishes Corporate Liaisons with private organizations to contribute in the compliance of local obligations established by the **WHO Framework Convention on Tobacco Control** which demands the corporate community to take measures to ban smoking in interior work places.

In the context of an integral health improvement program of the national industry and in order to generate smoke free spaces for a healthier work environment, Pfizer designs the "Spiral Plan" which facilitates the compliance of law derivative obligations, which strives to sensitize and motivate participation of all smoking and non smoking personnel in such process.

Diflucan®Program donation

Diflucan® social program was created to provide treatment for esophageal candidiasis and cryptococosis meningeal in patients diagnosed with HIV/AIDS and it's carried out to all of CA with the objective of improving patients' quality of life.

Due to the important role of the Costa Rican Social Security Bureau (CCSS Spanish acronym meaning Caja Costarricense del Seguro Social en Costa Rica) as healthcare provider to the CR population, and the high cost of medical attention as well as medicines to treat the illness, Pfizer has decided to contribute with this program in sustaining treatment of the patients in the Social Security System, diminishing somewhat the economic load on the institution in times of global financial crisis.

There is no doubt that the donation of this medicine to populations affected with HIV/AIDS represent financial relief to the social security institution, therefore Pfizer has declared its interest in continuing the social program of Diflucan® and allowing coverage for all patients affected by this illness

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Mónica Solórzano: Communication and Public Relations Coordinator for Central America and Caribbean

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Mónica Lizano: Internal Communication Coordinator for Central America and Caribbean

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Ofic. 506 2209 3132

18. PRICEMART (FOUNDATION)

- **EDUCATION:** PriceSmart sponsors the program *Aprender & Crecer (Learning & Growing)*. The mission is to improve educational and life opportunities for students by forming partnerships with public elementary schools where the program provides school supplies, educational materials and cleaning and hygiene supplies, so that principals, teachers, parents and students can focus on quality teaching and learning. The program donated supplies to 11 schools in 2009 benefitting a population of over 6,000 students and 300 teachers.

• **Contact information at:**

Teresita Mora- Country Coordinator

Phone: (506) 88381-1330 or Email: t_ortegacr@yahoo.com

Adriana Badilla- Regional Director

Phone: Cel (506) 8383-5727 Tel/Fax (506) 2288-5459

Email: pricecharities@gmail.com

19. PROCTER & GAMBLE:

- **EDUCATION:** They have contributed to the construction of an educational facility for the visually impaired and have donated model schools. The *Eliminating Barriers Project* sought to adapt the infrastructure of seven schools in the metropolitan area and to train nearly 600 teachers and administrative personnel in Law 7600 for Equal Access to Opportunities for physically and mentally challenged individuals. As of today, 12,000 children and 600 teachers from 12 elementary schools in Costa Rica have benefited from the “Eliminating Barriers” program.
- The *Challenge of Excellence Program*, created in 2000, recognizes students with the highest academic averages.

- **VOLUNTEERS:** With over 2,800 employees and over 17.000 volunteer hours, in 80 projects such as “Leave Your Mark” and “Friends in Learning” were begun, as well as “Youth Clubs” and the “Professional Volunteering” program which works with United Way International.
- Contact information at: www.pg.com <http://www.pg.co.cr> www.pg.co.cr
Cynthia Cañas – Coordinadora canas.c@pg.com
Phone: (506) 2204-5355 or Fax: (506) 2204-1650

20. STARBUCKS:

- **C.A.F.E. Practices:**
Starbucks together with Conservation International and a set of multistakeholders, launched in 2001 the pilot program Preferred Supplier Program and in 2004, the formal Coffee and Farmer Equity program (C.A.F.E Practices). This is a holistic set of coffee-buying guidelines that were designed to ensure the sustainable supply of high quality coffee, achieve economic accountability, promote social responsibility within the coffee supply chain and protect the environment.
- **Starbucks Coffee Agronomy Company:**
In 2004, Starbucks opened the Starbucks Coffee Agronomy Company (SCAC), also known as Farmer Support Center to promote and help producers and suppliers in the implementation of C.A.F.E Practices. SCAC houses a team of agronomists, cuppers and sustainability experts to help ensure the future availability of high-quality, sustainable coffee to support Starbucks rapid growth plans. SCAC manages Starbucks coffee sourcing guidelines/ C.A.F.E Practices, and engages with local governments on sustainability issues.
- **Black Apron Exclusives**

While searching for the world’s finest coffee beans, Starbucks coffee buyers often discover exceptional and unique coffees that are only available in small quantities to showcase some of these finds. Starbucks has created a new line of coffees, called Black Apron Exclusives and makes them available in limited quantities at select stores.

“Starbucks Black Apron Exclusives are rare, exotic and cherished coffees discovered by our coffee buyers, and are unique and inspirational finds that our customers will enjoy and treasure,” explains Dub Hay, Starbucks senior vice president of Coffee. “They are coffees prized for their flavor and distinctiveness. Coffees so precious and unparalleled that to miss them once could mean you’ll never experience them again.”

For each Black Apron Exclusives coffee, Starbucks awards \$15,000 for a project that will improve the lives of the farmers in the community of origin. To thank the dedicated farmers for their best coffees, and to give back to their communities, Starbucks provides funds to help improve community resources such as education, transportation, coffee-processing facilities and the environment.

In Costa Rica, la Candelilla Estate and Lomas al Rio have been awarded “Black Apron”.

- **USAID:** USAID funds initiated a program called Regional Coffee Quality, linking small producers with fine coffee vendors. Through AID, non-U.S. governments have allocated millions since 2002 to finance the project. This establishes a secure, solid relationship between the companies and the growers. Preference is given to those suppliers who cooperate with the program.
- **CONSERVATION INTERNATIONAL (CI):**
In October of 1998, Starbucks began a three-year partnership with CI to support farmers of shade grown coffee, while also protecting tropical forests. Starbucks also works with CI to help contribute to its C.A.F.E Practices (Coffee And Farmer Equity) program.
- **THE STARBUCKS FOUNDATION:**
The foundation supports literacy programs with grants distributed to many nonprofit organizations, including their national partners, Jumpstart and America SCORES.

Contact information

Barbara Schmid, Gerente De Café Practices 208-2700
bschmid@starbucks.com

21. SYKES LATIN AMERICA:

- **SEMBRANDO ESPERANZA:** This is their corporate responsibility project that began in November 2004. 400 employee volunteers participate in activities destined to improve the conditions of schools and their students.
- **School Donations:** Donated school supplies, textbooks, computer learning games, and math and science teaching supplies for 1-room school houses (3,000 students and 1 teacher) throughout Costa Rica.
- Contact information at: sembrando.esperanza@cr.syskes.com
Rene Ulloa, rene.ulloa@sykes.com 2293-2333
Arturo Barboza, arturo.barboza@sykes.com

22. WALMART:

WAL-MART CENTRAL AMERICA IN COSTA RICA (2007):

- In September 2005, Wal-Mart Stores Inc. acquired 33.3 % of the shares in Central American Retail Holding Company (CARHCO). In March, 2006, Wal-Mart increased its participation to 51 %, and the name CARHCO was changed to Wal-Mart Centroamérica. The company combines the long tradition of success of three retail corporations that were pioneers in their markets: La Fragua, founded in 1928 by Mr. Carlos Paiz Ayala in Guatemala; Corporación de Supermercados Unidos, created in 1960 by Mr. Enrique Uribe Pagés in Costa Rica; and Wal-Mart Stores, founded in 1962 by Sam Walton in the State of Arkansas, United States of America.
- Wal-Mart Central America operates in five countries in the region, and serves all segments of consumers through a multi-format retail store strategy. It is estimated that more than 1.5 million customers visit the different stores of Wal-Mart Central America every week.
- **Web:** www.walmart-centroamerica.com
- **Company:**
 - 460 stores in Central America with six types of formats.
 - 10 Distribution Centers
 - 7 plants of Agro-Industrial Development
- **Labor:**
 - Wal-Mart Central America respects the equality and dignity of all people. It promotes the incorporation of employees with diversity of culture, sex, race, creed or special abilities.
 - Promotions: 3.681 12,85%
 - Schedules: 560.850 Investment: US\$ 712.137
 - Diversity: Men: 58,55% Women: 41,45% Special Abilities 304
- **Ethics:**
 - Wal-Mart Stores, Inc. and its affiliated companies have made the commitment to keep the highest possible level of ethical standards in their global operations, setting patterns of behavior and practices that respect compliance with the laws, norms and regulations of each of the respective countries and of the United States of America. This Program applies to all directors, officers and associates of Wal-Mart and its subsidiaries, as well as to all agents, advisors or other representatives acting on behalf of the company, including the stockholders.
 - A rigorous ethical framework governs the company's corporate conduct, and applies to all associates, directors and partners. This code explicitly sets forth the responsibilities concerning relationships with providers, competitors, customers, communities and governmental authorities. For more information on the principles and policies referred to in this Code of Ethics, please visit the web portal, <http://www.walmart-centroamerica.com/codigo.htm>
- **Ongoing Support:**

- We at Wal-Mart Central America put a high priority on each of the communities where our stores, plants or distribution centers are already operating or are being opened. Not only do we seek to adapt ourselves to local needs, but also to accompany and encourage the development of a better quality of life.
- During 2007, the company invested more than US\$ 500,000 in donations due to openings, plus direct contributions in kind and/or in cash to support various local and national organizations, schools, hospitals, lunchrooms, orphanages, etc.
 - **Bikes and Fighting School Drop-Out:** Our stores Palí and Maxi Bodega in Puntarenas, on Costa Rica's Pacific coast, delivered 72 bicycles to hard-working students at Bocana Elementary School and at Chira High School, in Chira Island, in order to make it easier for them to travel to school and thus prevent them from dropping out of school.
 - **CNE.** Aid to those affected by floods. More than 47.000 kilos of food and products were collected.
 - **Omar Dengo Foundation.** Fighting school drop-out among children and youth in social risk.
- **Encouragement to local producers:** Wal-Mart Central America keeps a strong commitment to the development of suppliers in communities, through various programs that allow us to support and encourage the development of local businesses. At a regional level, more than 70 % of our suppliers are made up by micro-, small and medium-sized businesses that help us offer variety, assortment and good prices to all our customers.
- **The Fertile Ground Program:** Hortifruti, the exclusive supplier of fresh vegetables for the stores of Wal-Mart Central America, has been carrying out for more than 30 years a program of support and consolidation of fair market for small and medium farmers, named Tierra Fértil (Fertile Ground), which includes thousands of suppliers in the region and incorporates the knowledge attained by specialized universities and non-governmental organizations through the training processes that have been implemented.
- **Program "A Hand for Growing":** This supplier development program, which started in July, 2007, made it possible for more than a hundred businesses to have the opportunity to offer their products to the purchase team in each country, and thus attain agreements for display and sale at our stores.
- **Private Brand Development Program:** Decoinsa, a member company of the Agro-Industrial Development group of Wal-Mart Central America, carries out a vigorous program of support to small and medium-sized enterprises, focused on the production of consumer items under private brands.

- **Commitment with Life**
 - As a responsible corporation that is concerned for the future, Wal-Mart proudly raises the flag of sustainability. It thus promotes activities that make it possible to reduce the environmental impact of its business operation, to foster the development of sustainable products and to ensure that sustainability is more accessible to all its customers
 - **Energy Saving:** The energy saving projects developed by Wal-Mart Central America in recent years, which it has continued to pursue during 2007, generated an electricity savings of 10.931,388 kw/hr during the year. This savings is equivalent to the annual consumption of power by 3.644 Central American families. In addition, during 2007 the company implemented the replacement of non-biodegradable refrigerants by “nature-friendly” fluids such as Biodegradable 404. The replacement of 24.500 pounds of refrigerants amounted to an investment of over US\$ 147.000.
 - **Carton and Plastic Recycling Programs:** Our Stores and Distribution Centers have practiced for many years the gathering of paper, carton and plastic for recycling. For example, for every ton of recycled carton, 28.000 liters of water are saved and 17 trees are spared, and every ton of recycled plastic saves 1.5 tons in CO2 emissions and avoids the purchase of 11 oil barrels. During 2007, this regional initiative allowed to recycle 10.457,19 tons of carton and 1.003,89 tons of plastic, thus avoiding felling more than **177.500 trees** and purchasing more than **11.000 oil barrels**. In addition, this achieved a total savings of over 626.000.
 - **Products:** At Wal-Mart Central America we promote including in our stock healthy, organic products that involve less environmental risk and that preserve resources and the environment. Thus, we favor quaculture, with preference for the supply of cultivated farm fish. Currently, 60 % of the fish and seafood sold at our stores in Costa Rica are cultivated. We are increasing the percentage in the other countries and, in addition, we do not sell endangered sea species.
- **Future:** At the global level, Wal-Mart is committed to achieving the following sustainable objectives:
 - • **Energy:** To supply ourselves with renewable energy in 100 %.
 - • **Waste:** To generate zero waste.
 - • **Products:** To sell items that preserves our resources and the environment.
 - By 2011, to attempt a transportation fleet that gives us a 25 % more efficient service.
 - By 2012, to make it possible for the current stores to be 20 % more efficient in terms of energy use.
 - To develop a prototype of store that is 25-30 % more efficient than the current model, for implementation in 2009.

- To come to the point of generating 25 % less solid waste by 2011, generating less waste and increasing the amount of recyclable material.
- To succeed in having 20 % of the products supplied by our stores be sustainable.

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23. WESTERN UNION

"La Educación pone el mundo en tus manos" - programa que coopera con la educación costarricense, con más de 15000 estudiantes de bajos recursos que se vieron beneficiados.

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